



## Terms & Conditions

- We are a relatively small campsite and want to keep it as somewhere people can come and enjoy the beautiful surroundings in a relaxing atmosphere.
- We accept bookings from the following; families, couples, groups aged 18 and over (by prior arrangement), groups 16 – 18 accompanied by an adult, Duke of Edinburgh or similar groups. We do not accept bookings from stag/hen parties or unaccompanied under 16s.
- Day visitors by prior arrangement with us. The facilities are for the sole use of the residents.
- Arrival time is between 1pm and 9pm.
- Quiet hours are between 10:30pm and 7:00am. No vehicle movements during these times. Vehicle movements on the site are only allowed between 7:00am and 10.30pm. There is a maximum speed limit of 5 mph on the site
- Parties are not permitted and music players/radios must be kept to a reasonable volume and switched off by 10:00pm.
- Drunken, noisy or reckless behaviour will not be allowed on the site and campers who do not adhere to the rules will be asked to leave.
- Raised fire pits are permitted and fire pits can be hired at £5 per stay. Please don't light a fire anywhere else on the site other than the two designated permanent campfires in the dell and by the campsite entrance. Firewood can be purchased at £5 per bag.
- Please try to leave the toilets and showers as you would hope to find them.
- Please leave your litter in the designated bins. Please don't fill our bins with unwanted camping gear – take it home and recycle it.

- Dogs are welcome at a maximum of 2 dogs per pitch (large dogs of a frightening nature are not permitted).
- Dogs must be kept on a lead at all times and must not be left unattended. Please clean up immediately after your dog.
- We do not accept responsibility for any damage, loss or injury to any member of your party, vehicle or possessions.
- Campers agree not to cause any damage during their stay. All damage must be paid for immediately.
- We do not accept commercial vehicles on the farm or campsite.
- These rules are for the benefit of everyone. Anyone who ignores or abuses them will be asked to leave and no refund given.
- Bookings cannot be amended or moved within 7 days of arrival. No refunds will be given.
- We require payment in advance, however we are happy to refund part of your fees if you are unable to come and stay, as long as you notify us in advance. We require 15+ days' written notice in order for you to qualify for a 50% refund.
- We reserve the right to cancel bookings for reasons deemed necessary by the management.
- Refunds will be subject to a 5% administration charge (minimum £2.00).
- We cannot give refunds or move bookings because of poor weather. We are not liable for refunds or expenses you incur in the event we are prevented from fulfilling your booking as a result of circumstances beyond our control. Including (but not be limited to) war, terrorism, riots or civil unrest, industrial action, flooding, natural disaster, epidemics, health risks or such similar events ("Force Majeure"). We recommend that you have adequate holiday insurance in place to cover this.
- If you booked over the phone you have 24 hours to let us know via email if you do not agree to the above.